

BEFORE YOUR ARRIVAL IN GREECE

Travellers arriving in Greece from abroad, should have:

- A negative PCR test (having been tested no more than 72 hours before arrival) or
- Confirmation with a Negative result of a Rapid test (having been tested no more than 48 hours before arrival) or
- Vaccination certificate (and 14 days have elapsed since the last dose required for the particular vaccination)

Children under the age of 12 are excluded from the COVID-19 requirements, including proof that they have tested negative.

Moreover according to the Protocol for arrivals in Greece, the arrivals from the following countries are exempt from the need to self-isolate upon arrival in Greece should they meet the aforementioned criteria: EU & Schengen Area countries, USA, UK, Israel, Serbia, UAE, New Zealand, Australia, South Korea, Thailand, Rwanda, Singapore, and the Russian Federation.

All incoming travellers must complete their PLF the day before entering the country, providing detailed information on their point of departure, previous stays in other countries, and the address of their stay while in Greece.

ON YOUR WAY AT GRAND RESORT LAGONISSI

We can arrange your transfer with our partners who comply strictly with the hygiene protocols.

All surfaces including seats, door handles etc. are sterilized between each transfer.

A Limited number of passengers per vehicle can be applied, in accordance with government's guidelines.

BEFORE YOUR ARRIVAL AT GRAND RESORT LAGONISSI

All visitors who live in Greece, when entering the hotel for accommodation, for the use of restaurants, for participation in a corporate or social event, must together with the presentation of identity show:

- Confirmation with a negative result from PCR test (which will have been done in less than 72 hours) or
- Confirmation with a negative result from Rapid test (which has been done in less than 48 hours) or
- Vaccination certificate (valid for at least 14 days from the last dose)

The above does not apply to children under 12 years.

UPON YOUR CHECK - IN

Guests are welcomed with safe distances for a check-in process, by wearing mask.

Upon check in, you must complete a traceability questionnaire, along with your registration.

YOUR ROOM

Your room has been thoroughly sanitised by Purespace® advanced & innovative technology for real progress in disinfection.

Check in time 15:00pm / Check out time 11:00am

HOUSEKEEPING

Though a daily service and evening turndown is a standard to us, you will be asked upon check in, regarding the exact time that you wish our housekeeping team to enter your room. According to NPHO (Greece's National Public Health Organization) guidelines, guests shall not be present at that time. Our housekeeping team is taking all the appropriate protective measures (face mask, gloves and protective aprons). Gloves and protective aprons are used exclusively for each room.

All bed linen and towels are washed at a high temperature and thoroughly disinfected. All used linen from each room, will be gathered separately in special laundry bags.

ROOM SERVICE

Pre-order is highly recommended. All dishes will be safely covered. Our stay will serve your meal either in the comfort of your room or will be handed to you at the door according to your preference.

Kindly use the pre-order form in your room to order your breakfast for the next day the evening before. You can leave the form either at the reception desk or ask our team to pick it up from your room.

Reservation in our breakfast restaurant is strongly recommended. Operating hours 7:30am - 10:30am

RESTAURANTS & BARS

Reservation in all of our restaurants is strongly recommended. Our team is taking all the appropriate protective measures. We maintain the appropriate distance between tables. Digital menus are also available through a QR Code Application

THALASPA CHENOT & FITNESS AREA

In order to use our Spa Center, you need to book in advance an appointment, either with our reception team or in our Spa.

For safety reasons, the hammam bath area is not available for use.

You need to book your training in advance, by calling the Spa (6750).

Training sessions should be maximum 1 hour.

3 guests per 100 meters - Application of physical distance rules (2 meters)

Hand washing and hand sanitizer stations are placed in all public areas.

All equipment, treatment rooms and lounge areas are thoroughly sanitized between use.

Please use an alcohol antiseptic or wash your hands before and at the end of the exercise as well as before each move to another exercise machine.

PUBLIC AREAS

For the beach or the Pool make use of the yellow towels in your room.

In order to ensure the safety of our residents and employees, only "in-house" guests are allowed to use the hotel facilities and outlets. Visitors are not allowed to use the hotel facilities and outlets.

Reorganization of all restaurants, bars and beach areas to ensure safety distances are maintained.

BEFORE YOUR DEPARTURE FROM ATHENS

It is possible to perform a PCR or antigen tests directly at the hotel, by a specialized medical team, if the guest needs a test in a specific time, either on the hotel premises or in a medical unit (1.2 km from GRL) to return home.